

March 22, 2023

## **Big Lakes Meeting Minutes March 2023**

Open with Pledge of Allegiance

**Meeting Open**: Update from Rick Burnea on the Transfer of Ownership of COVA to Mercy EMS. Rick advised the State reviewed the application and with the F&C completed with no finding the application is to the floor to vote on the TOA.

Motion by Bobby Youngflesh

Seconded by John Doran

Role call vote was taken see the report

Motion passes 27 Affirmative votes

Happy Birthday to Ed Mager

## **Chairmans Report:**

Sustainability tags / the white papers are out and should have been emailed to the Group with 25 about recommendations for improvement to the system with Sara and Bob an integral part.

Sara and Bob provided their input that the system is fractured across the state and its up to us to initiate the change.



Rob is Chair of the Sustainability tag, more to come in the future. The discussion surrounded part "S" other discussion around a new platform to analyze the data we have been submitting to the state for the past 2 years.

Update on the SEMSCO voted on new leadership with Mike MacAvoy as first Chair with a 2 year term

Operations discussed the uptick in hospital wait time.

State is out doing full-service inspection, if you need help with pre-inspection please reach out to Mike from UBMD. State is out doing spot inspection at the hospital

Systems committee CON there seam to be an uptick in CON applications from municipalities and expect this trend to continue.

Contracts are progressing with Grates gateway is starting to go through so we can see our funding soon.

Training and Education is continuing with A ZENDESK to reach out with any issue that providers or students are having and will be reviewed by PSI. There will be an RFP for a new electronic testing site.

There are some policy updates especially 22-02 make sure you review them.

There was about 10-12 thousand students that came through the doors last year which is a good thing.

Equipment changes are over with the commissioner desk to sign so we can follow the new part 800 equipment to maintain.

EMS memorial plan fell through due to supply chain issues. They will revisit this project with more to follow.



Finance is working on increasing funding for education such as for AEMT and paramedic level. The goal is to increase provider level in the range of 70 to 90 thousand statewide.

There were 5 CON actions voted on by SEMSCO on appeal to over-turn the local council decision, one of which came to an agreement before being discussed so they voted to accept the agreement.

Discussion was had on the Open meeting law with potential change.

EMS memorial May 23, at 11:00

Mental health program training being offered by Jennifer Seliman, please see Andy if you would like contact information.

2 New PSI sites one in Erie other in Burlington Vt.

New BLS practical skill's exam is focused on critical thinking, with updates coming its expected to be rolled out in 2024.

Finance committee is working on 2024 budget.

Chautauqua county was one of the CON's the committee discussed voted down the County CON, SEMSCO reversed their decision.

Physician fly car Is not possible without going through the credentialling process.

## Treasure report:

Cora was sick no update

Sean provided update after working with Colleen on some backing issues we received 2 deposits from the NYS and are able to pay Lake Plains for services rendered.



## **Program Agency Report:**

Mike Shaw introduced himself.

Mike talked about making sure to have the portal updated through UBMD. Agencies hold onto the hard copy records, you only requirement the portal which can be done as a group effort. Use of the portal will send out reminders when you are approaching renewal time for CPR cards and EMT cards. Must be completed by June 30<sup>th</sup>.

Vital signs conference scheduled for October 19-22 in Syracuse

Igel program approval for Cambrie and Rapids in Big Lakes Region, its only for transporting agencies.

UBMD are now able to teach all discipline if you need and training, please reach out to Mike.

EMS for Children survey went out please take part in it.

HCS system is a state system that you can verify validity of EMT's 1 coordinator, and the coordinator will add their providers to the HCS system.

Recruitment and retention beginning to address this in our Recruitmentemsny.com. They are encouraging EMS agencies to go out in the community and spread the word on becoming and EMS provider.

LMS system close to finishing this up through cyperworks. It will be offered free of charge through UBMD.

BLSF agencies were done in the past in bulk some with some coming close to needing to recertify. The nice part of using the portal is the primary contact will be sent to complete the renewal application. There could be access provided on the county coordinators to have oversight if desired.



## **Catholic Health:**

Scott nothing major to report.

St. Mary's trying to keep the turn-a-round time down just like every other hospital in the area.

## Medical Director's Report:

Additional update on the ER back up is cause by staffing issue on the floors that have a ripple affect on the back up in the ER.

They have asked for a State medical director's position to be created, that process is started and progressing.

There as a lot of discussion surrounding BLS protocols and collaborative protocols and just make the collaborative the standard no final decision made.

Please think about doing the IGEL program if you qualify. Dr Lynch is happy to help you along with getting qualified its not hard and can help save a life.

Wearing a Mask is still the DOH policy for all calls and patient contact.

## State Report:

Ed Mager reminded people to check and verify, by this make sure you Rig is clean sanitary. Check the for-expiration dates if expired please remove from your apparatus.

For transporting agencies, we moved from agency renewal to the portal and requires a copy of your SOG to be uploaded, if they are dated, please review, and provide revision changes. If there are any changes are needed the forms are in the portal.



One item they are working on the MOLST form with is updated to include do not transport. This is out for review but forth coming.

Also, the state will be rolling out, through Cypherwork, training on the update MOLST form in the upcoming months.

## **Training and Education:**

Sara provided update they formed subcommittees CLI and CIC and how they would achieve the certification and if some and be fast tracked. Other committee is looking at finances looking at different models, so it 20 students take the class and only 5 pass the state only pay on the 5 passed.

## **Old Business:**

Award dinner is next month April 26<sup>th</sup> at the Shelby Fire Dept. starting at 17:30 dinner at 18:30. We need to have submission to provide honor and awards.

## **New Business:**

Dr. Lynch SEMAC appointment is expired.

Motion to keep Dr. Lynch as our representation to SEMAC.

Motion by John Doran

Second by Bobby Youngflesh

Motion carried.



Motion from the floor to have Mike rebrand our website at the cost of \$2000.00.

Motion by: Bobby Youngflesh

Second by: Rich Burnea

**Motion Carried** 

Discussion on the Part "S", we know there was an issue with the Webex access. There were several concerns surrounding Part "S". Several surrounding EMS councils have some out is opposing the entire Part "S" mostly due to redistricting and changing the CON process to move to SEMCO and take it away from the local EMS Council.

Motion was made to send a letter in opposition to the Part "S" as a whole.

Motion by: John Doran

Second by: Bobby Youngflesh

Yes vote: 18

Apposed: 0

Abstained: 10



Next meeting June 21, at Niagara County Training Facility.

Motion to adjourn:

Motion by: Bobby Youngflech

Second by: John Doran

For and On Behalf of

Big Lake Regional EMS Council



## **Big Lakes Meeting June 2023**

June 2023 Meeting

Meeting started at 19:00 hours with the Pledge to the flag

Previous minutes Sean sent out the incomplete meeting minutes he only sent out the Letter to governmental body. We will forward March meeting out at a later date.

Andrew sent out a number letter of objection to the Part "F" in its entirety. Andrew sent letters to the DOH, Governor and legislative Body of Niagara Orleans and Genesee Counties.

There was no other additional correspondence received in the Mail.

### Chairmans report:

A majority of the discussion at the SEMAC/SEMSCO meeting was regarding Part F. There has been an increasing power at the SEMSCO and REMSCO level. There will be a lot more work that we are responsible for in the future.

Part of the work we will have to do is work regionally and state wide to create performance standards. Other topics discussed was recruitment and retention, along with Mental Health for first responders. And the Ambulance Volunteers are going to be able to participate in the NYS Health care plan. As of today, we don't know what that will look like.

By Law tag for SEMSCO was put on hold due to receiving comment form divisions from Legal affairs. An secondary tag was put in place to make the changes to be more compliant.

There are 4 committees that will be putting in place to put forth performance indicators that will make all EMS agencies commercial and volunteer on the same playing field. There is still nothing defined but the goal is to have this rolled out by years end.

One of the metrics that is being talked about with is first call reliability.

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EMS task force stayed in the budget, basically a readiness level.

There are two Education polies rolled out in May, increase in reimbursements for CFR and EMT. The last increase was done in 1999. EMT original up to \$800 and CFR original went up to \$250.00.

There are four new pilot to try to get more people involved in EMS. For the most part they have been be successful. There is also an intern ship program out there for anyone interested in joining an ambulance company the person can run a 12 hour program and it they decide to join they are immediately eligible for the EMS program and eligible for reimbursement.

ADA testing for students can get that for any NYS exam, you have to apply prior to taking the exam.

Vital signs is in October and will be held in Syracuse.

EMS forms page in live and the state is no longer accepting paper, please check the website to constant updates.

Medicaid is change to the RVU so the rates have increased accordingly. This will take place July 1st.

There were some protocol updates that were approved but will not be rolled out till the following year.

Hospital wait times across the country have gone down now the repository season is over.

Systems were working on the Policy 06-06 but waiting since this was part of the governor's budget. There was one CON action for LVAC but that was tabled to provide the committee enough time to review the application.

Safety talked about the lights and siren reduction, for the most part there is not time savings over a 30 Minute response time. This may be a performance indicator.

Quality metric, a new QA/QI manual will be coming out after final review .

## Treasures report:

Still working on Grant gateway issues so Corra does not have anything new to report

#### Program agency:

Reminder the agency are to have credentialling due through the portal by the 30<sup>th</sup> If you have still having trouble with the portal please reach out to Mike at UBMD. You and upload the credentialling as a group you don't have to do them individual.



Electronic PCR NYS released an update so there are a number of new validation errors that the state is working on version 3.5.

The Igel program, there are a number of agencies in the Big Lake region that applied and are accepted in the program. Any agency adding new providers to the program must have educational data sent to abd approved by Hudson valley regional program.

HCS we are still putting agency leaders on the HCS system anyone wanting to added the leader. If you already have a coordinator, they can put you on the HCS system.

Anyone using the Muro app should note that is does not work the same in Monroe county it may not call medical control it sends you to a general number, for trauma calls to ECMC it should be noted that it will call Medical control you have to scroll to the right for the Trauma hotline.

BLSFR recertification they have caught a number of agencies have expired; all recertification has to be put in the portal.

REMAC approved a new medication and equipment vocabulary today.

UBMD EMS office has moved from Suite 420 to 430

#### CON committee, not report

Awards committee, Contract to Sara for putting on the awards ceremony. Sara is going to work on the committee for next year and looking for any assistance.

Medical Directors report, Dr Lynch is looking to set pack from our SEMAC representative. However, Dr Seth has agreed to take of the REMSCO representation on the SEMAC committee.

Motion: Steve Cooley

Second: John Doran

Carried

Andrew will write a letter requesting Dr Seth to replace Dr Lynch as our representative.

Next SEMAC/SEMSCO meeting will be Sept 12 &13 in Troy NY

Our MOU with UBMD is up and we need to be renewed the a motion to accept the MOU with UBMD

Motion: John Doran

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Second: Sherri Reischel

Carried

Last item is any interest in Moving the meeting time from 19:00 to 18:00 on a trial basis next meeting is Sept 20<sup>th</sup> at Genesee county Training Center. Discussion was held on moving the time

Motion: Dr Seth

Second: Rich Brunea

Carried

We are affirming to get the executive committee to be added to the bank records

**Motion: Steve Cooley** 

Second: Chris Scopano

Meeting adjourn

For and On Behalf of

Big Lake Regional EMS Council



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## Meeting Agenda Date: June 21, 2023

- 1. Previous Minutes
  - a. Approval for Meeting Minutes from June 21, 2023 Meeting
- 2. Chairman's Report
  - a. SEMAC/SEMSCO
    - i. Please see e-mail with attachment for meeting notes for SEMAC / SEMSCO meeting in last week
      - 1. If you have any questions, please reach out to me
  - b. Grants Gateway Issues
    - i. Sean to discuss
    - ii. What we are doing to get back to where we should be
  - c. EMS Legislation
    - i. Definition of EMS
    - ii. Treat-in-place and Alternative Destination
    - iii. EMS Essential
    - iv. Direct Pay Bill
      - 1. On Governor's desk
      - 2. Waiting signature
      - 3. Unknown time frame
        - a. Insurance has strong lobby
  - d. By-Laws
    - i. Working on some proposed by-law changes
      - 1. Will have out for November meeting
  - e. Meeting Time Change
    - i. Thoughts?
    - ii. Do you like it?
    - iii. Want to try another time?
    - iv. Go back to 1900?
- 3. Treasurer's Report
  - a. Working on changing over executive group
- 4. Old Business
  - a. Performance Standards
    - i. Systems, Safety, Training and Education, & Quality Metrics
      - 1. Proposed 11 standards (see below all but systems published)
        - a. Each agency needs to identify three QI measures that they will be using form the State approved list to their respective regions
        - b. Each agency needs to identify their Quality Coordinator and demonstrate their QI activity to their respective regions

- c. Employee injuries per year
- d. Vehicle incidents per year
- e. Alternate delivery models for EMS education
- f. Degree Requirements for EMS providers
- g. EMS class retention rate
- ii. Discussion
- 5. New Business
  - a. Sunsetting of CC Discussion
    - i. Thoughts Regional
    - ii. Pro / Con
  - b. Not sure how long CC to paramedic bridge education will be available
  - c. NEMSIS 3.5 Mike Shaw or Rob McCartin
- 6. Program Agency Report (UBMD)
  - a. Mike Shaw
- 7. Training & Education Committee
  - a. Sara
    - i. New BEMS Staff
    - ii. PSI test increase of \$3
      - 1. No advance notice
      - 2. Previously purchased vouchers will still be honored
      - 3. Any issues contact BEMS
    - iii. Recommendation to eliminate PSE for original Paramedic course July 2024
      - 1. Thoughts from our region?
    - iv. Any issues regionally with getting CME recerts timely?
    - v. Course Sponsor Reimbursement Update
      - 1. EMT / AEMT up to \$950
        - a. Discuss importance for region
- 8. Committee Reports
  - a. By Laws
    - i. No report
  - b. Finance
    - i. No report
  - c. CON
    - i. Rick Brunea
  - d. Awards Dinner
    - i. Sara McCartin
    - ii. Date for 2024
    - iii. Remind agencies
- 9. DOH Report
  - a. Ed Mager
- 10. Medical Director Report
  - a. Dr. Joshua Lynch
- 11. Catholic Health Report
  - a. Emily Rowles / Scott Then / Rachel Aldridge
- 12. Next Meeting
  - a. November 15th

b. Orleans County

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# Policy Statement

Number: 23-09.B Issue Date: September 12<sup>th</sup>, 2023 Effective Date: October 1<sup>st</sup>, 2023 Supersedes/Updates: 23-09; 20-01; 13-03

## Course Funding - Course Sponsors and EMS Agencies

#### I. PURPOSE

This policy statement addresses emergency medical services (EMS) educational reimbursement for course sponsors and EMS agencies. This policy replaces 20-01.

#### II. POLICY

#### A. <u>Student Eligibility</u>

- 1. Basic Life Support (BLS) Course reimbursement may only be requested and received for the tuition costs of eligible students.
  - a) Course sponsors may receive reimbursement for those students who are members or employees of EMS agencies recognized by DOH as providing EMS on a routine and on-going basis and have an assigned EMS agency code.
  - b) Employees of Fire Department of New York (FDNY) who obtain their education through the FDNY course sponsorship are eligible for course reimbursement at a reduced rate.
- 2. Any student who is eligible for reimbursement from the DOH Bureau of Emergency Medical Services (BEMS) and is enrolled in a course through a DOH approved course sponsor, must complete form DOH-3312, Verification of Membership in an EMS Agency. It is the responsibility of the course sponsor to assure students return this completed document and it is placed within the student's file by the third session of the course.
- 3. Advanced Life Support (ALS) course reimbursement may be available for eligible students who are members or employees of volunteer ambulances or first response services, municipal services, or commercial and hospital-based services.
  - a) Employees of FDNY who obtain their education through the FDNY course sponsorship are eligible for course reimbursement at a reduced rate.
- 4. Students who are members of a private/corporate/industrial EMS service that does not routinely provide EMS in the public sector as a primary response (i.e., corporate property response teams and specialty teams and brigades that do not have municipal recognition and a primary EMS role) are ineligible for state tuition reimbursement.
- 5. Students who are members of an EMS system operated by a federal or state agency outside the Department of Health, are ineligible for state tuition reimbursement.
- 6. Reimbursement will be provided for candidates who achieve certification from a DOH approved course sponsor through an approved course or approved Continuing Medical Education (CME) refresher program. All candidates must be registered in the program with an EMS agency.



- 7. Faculty teaching in an EMS course in which they are enrolled and are being paid to teach in the course they are enrolled, are ineligible for reimbursement. These instructors must check the box "On Faculty" on the student application, DOH-65 form.
- B. <u>Course Sponsor Requirements</u>
- 1. To be eligible for state tuition reimbursement, a sponsor must be approved by the DOH and have a current sponsorship agreement on file.
- 2. New York State requires that organizations receiving state funds have a Federal Employer Identification Number (FEIN) and a New York State Vendor Identification Number.
- 3. State funding is "last dollar" funding for CFR and EMT courses. Funding received from other sources, including grants, employer tuition payments (such as a volunteer's employer paying all or part of the cost of training), and municipal payments to ambulance services for this purpose, etc. must be deducted prior to requesting DOH reimbursement.
  - a) The sponsor must certify that no other claim is being made for funds, which could be obtained elsewhere. Municipalities who are course sponsors may claim reimbursement directly, as long as no other state or local funds have been used to support the course.
  - b) Sponsors who receive other funds toward the courses must submit vouchers that clearly indicate partial payment is being requested.
- 4. Students who are charged tuition may be enrolled in the same course as students for whom the sponsor is seeking state reimbursement.
  - a) It is the responsibility of the sponsor to differentiate the students for whom DOH funding is being requested on the Standard State Voucher.
  - b) Accompanying documentation listing the names of the students for whom funding is being sought must be included with the voucher submitted to BEMS.
- 5. Sponsors are responsible for maintaining documentation on all courses per 10 NYCRR Part 800, the Course Sponsor's Administrative Manual and BEMS Policies.
- 6. For the purpose of audit, sponsors are responsible for maintaining documentation of all financial aspects of the course. This includes, but is not limited to:
  - a) The number of students enrolled;
  - b) The level of certification of students enrolled in each course;
  - c) Financial expenditure reports and audit trails of all student fees and NYS BEMS reimbursement dollars;
  - d) Records of all funds requested and received from the state to support EMS courses;
  - e) Financial records documenting use of the state reimbursement funds;
    - i) Refer to the section entitled Reimbursement Policies for details on what is considered acceptable uses of state reimbursement funds.



- f) Individual student records which document eligibility for course reimbursement; and
- g) Records documenting other funding sources received to support the course.

## C. Charging Tuition:

- 1. Students who are charged tuition may be enrolled in the same course as students for whom the sponsor is seeking state reimbursement (and not subject to tuition).
  - a) Sponsors may not charge additional tuition for CFR, EMT candidates for whom reimbursement is being sought from the state.
- 2. Tuition may be charged to cover the cost of training an AEMT or Paramedic student.
  - a) The cost, when added to the state reimbursement may not be more than the tuition that would be charged to a student who is not eligible for reimbursement.

## D. CME Recertification

- 1. Students who are members of an agency participating in the CME Recertification program and who obtain their training through an approved course sponsor will be eligible for reimbursement of the mandatory core content hours at the CME refresher rate.
  - a) Course sponsors may NOT seek reimbursement for the practical skill examinations for these students.
- 2. Agencies who are submitting vouchers for students enrolled in the CME recertification program may submit their vouchers once the student has been recertified and received their new EMT certification card.
  - a) A course sponsor may charge an agency for providing CME content through an executed Memorandum of Understanding (MOU).
- 3. Course sponsors who are submitting vouchers for students enrolled in the CME recertification program and have a memorandum of understanding with the student and/or agency, may submit their voucher once the student has completed the "core" portion of the CME recertification process.

#### E. Rapid Recertification Courses

- 1. Course sponsors who conduct rapid recertification courses will receive a reimbursement rate of \$50.00 per student in addition to the practical skill examination rate.
- 2. Reimbursement per certification cycle:
  - a) Funding for provider education at the current level of certification is only eligible one time during the provider's period of certification.
  - b) If a provider is advancing to a higher certification level, the provider is eligible for additional funding during the provider's period of certification.



## F. NYS Reimbursement:

- 1. Reimbursement dollars received by the sponsor from the state may only be used for direct costs of conducting the course and/or related to improvement of the sponsor's EMS educational program. These costs include but are not limited to:
  - a) skills equipment (i.e., backboards, manikins);
  - b) educational audio/video equipment and related software:
  - c) instructor salaries, administrative costs, supplies; and
  - d) any other costs that are directly related to the educational programs delivered by the sponsor for NYS EMS certification courses.
- 2. Reimbursement dollars received by an EMS agency for courses provided by a course sponsor or for the CME recertification program may only be used for the sole purpose of training.
  - a) The funds may be used to reimburse for training received that directly related to certification or for future training needs.
  - b) Funds can be used to enhance educational programs (i.e. audio-visual equipment, textbooks, educational computer programs and products, guest lecturers, reimburse students for prepayments, conference registration, etc.) at the agency for the purpose of recertification.
- 3. All funds received from DOH must be placed in a separate line item or account within the organizations financial system.
  - a) United States Generally Accepted Accounting Procedures (GAAP) must be strictly adhered to and audit trails must be obtainable for all NYS funds.
  - b) Records are subject to audit by DOH and the NYS Office of the State Comptroller.
- 4. Any items that are purchased with NYS funds must be so labeled and a separate inventory showing all items must be maintained and made available to the Department.
  - a) In the event that a sponsor closes, all items purchased with NYS funds may be required to be returned to NYS.
- 5. ALS tuition funds are available to active volunteers of BLS services with prior approval by the Bureau of EMS.
- G. Reimbursement Policies
- 1. Reimbursement will only be provided for state-approved tuition costs at rates established by the state.
  - a) Related expenses such as travel, textbooks, and other non-tuition items, will not be reimbursed.
  - b) Sponsors may charge a non-refundable enrollment fee not to exceed \$100.00 per student.
- 2. BEMS reimbursement will be paid only once per student per course.



- a) If a course sponsor receives reimbursement for a student, the agency is not eligible to receive reimbursement.
- b) If the agency receives reimbursement for a student, the course sponsor is not eligible to receive reimbursement.
- 3. Sponsors must enroll refresher students in approved refresher courses.
  - a) Refresher students may attend the same didactic and practical sessions as original students, but they must be enrolled in a refresher course.
  - b) Refresher students may not be mixed in with original students under the same course number.
- 4. Refresher student's whose current expiration date is less than 18 months on the day of the NYS Written Certification Examination for the course in which they are enrolled, are eligible for reimbursement.
  - a) If the expiration date is more than 18 months, the student is not eligible for reimbursement.
- 5. Sponsors who claim state funding may charge fees for CPR courses conducted by outside organizations.
- 6. Students who successfully complete more than one EMS course per year:
  - a) The reimbursement policy limits reimbursement for student's tuition costs to no more than <u>two</u> courses within a 12-month period when one of the two reimbursable courses is an Advanced EMT or higher original certification course.
  - b) EMS course sponsors must bill separately for each course successfully completed by an EMS student when the student independently completes two EMS courses in a 12-month period. An example of this situation is when a student successfully completes an EMT-B course and an advanced level course within the same 12-month period and is not enrolled simultaneously in the two programs. Another example would be when a student must refresh at the EMT-B level in order to enroll in an ALS course.
- 7. Requests for reimbursement will only be honored from approved course sponsors or EMS agencies that have paid the tuition for their members.
  - a) Reimbursement is not made directly to students.
  - b) In order for an EMS agency to be reimbursed for tuition paid, they must submit proof of the member's certification and the receipt for payment of the member's tuition for the course they completed.
- 8. State vouchers for reimbursement must be submitted no later than fifteen (15) business days after receipt of examination results. Practical examination vouchers should be submitted at the same time.
  - a) Requests for reimbursement received after 15 days may be denied.
  - b) Vouchers received prior to receipt of examination results will be returned to course sponsors for re-submittal after examination results verify the number of students eligible for reimbursement.



- c) If an individual EMS agency is submitting a voucher for reimbursement of an approved course provided by a course sponsor, the voucher must be submitted within 15 days of the receipt of the student's certification card.
- a) All vouchers submitted must have an accompanying list of student names and identification numbers for whom reimbursement is being sought. This can be a copy of the written examination results with the student's names highlighted for whom reimbursement is sought, or an internal form developed by the course sponsor.
  - i) If the voucher is seeking reimbursement for the Final PSE, a copy of the Final PSE Summary Sheet must accompany the voucher.
  - ii) Failure to supply the required documentation will result in the voucher being denied and returned to the sponsor.
- 9. As required in the Sponsor's Administrative Manual, all documents related to a course must be maintained for a minimum of five (5) years. Additionally, any funds received from NYS are subject to audit by representatives of NYS. Sponsors and agencies are required to cooperate with such audits.

## H. Financial Penalties

- 1. Late submission of required paperwork for examination scheduling (e.g. student applications, course memorandum, etc.) may result in a 50% reduction in a sponsor's total allowed reimbursement for the course number involved.
  - a) Late submission may require the Department of Health to reschedule the requested examination date possibly impacting the students negatively. The financial penalty will be automatically imposed regardless of exam rescheduling.
  - b) The value of the assessed penalty cannot be passed on to the student or included in tuition or administrative fees charged by the sponsor.
- 2. Repeated failure to submit required examination paperwork described in number 1 above may result in loss of all requested reimbursement for the course and loss of course sponsorship approval with DOH.
- 3. Failure to submit "end of course paperwork" within 5 business days of the end of course date for a course may result in reduction or loss of requested reimbursement for the course.
- 4. These penalties do not preclude additional enforcement action and/or fines imposed upon a sponsor who consistently fails to meet program objectives and deadlines.



## **COURSE REIMBURSEMENT RATES**

Effective for all courses ending after Sept 30<sup>th</sup>, 2023 the release of this policy statement, the following reimbursement schedule shall apply for reimbursement up to the rates listed above:

Course Type	Reimbursement	FDNY Rates	Practical Skills Exam Rates
CFR Original	\$250	\$125	\$40
CFR Refresher	\$120	\$50	\$45
EMT Original	\$950	\$475	\$100
EMT Refresher	\$400	\$200	\$100
*AEMT Original	\$950	\$475	\$100
*AEMT Refresher	\$400	\$200	\$100
*Paramedic Original	\$1,500	\$600	\$200
*Paramedic Refresher	\$700	\$350	\$200

CME Recertification Program	Reimbursement	FDNY Rates	Practical Skills Exam Rates
CFR	\$100	\$50	N/A
EMT	\$300	\$150	N/A
*AEMT	\$375	\$187	N/A
*EMT-CC	\$400	\$200	N/A
*Paramedic	\$500	\$350	N/A

Rapid Refresher Program	Reimbursement	FDNY Rates	Practical Skills Exam Rates
*AEMT/Paramedic	\$100	\$50	\$200

Instructor Courses	Reimbursement	FDNY Rates	Practical Skills Exam Rates
*CIC	\$300/Candidate	\$250/Candidate	N/A
*CLI	\$ 150/Candidate	\$125/Candidate	N/A
*CIU	\$20/Candidate	\$20/Candidate	N/A

<sup>\*</sup>The Course Sponsor may charge tuition in addition to NYS reimbursement. Per this Policy Statement, the sum of the tuition and NYS reimbursement may not exceed the amount charged for candidates for which the sponsor will not be receiving NYS reimbursement.

<sup>\*\*</sup>Advanced Life Support (ALS) PSE, that require a state approved ALS PSE proctor may request reimbursement of \$495 per ALS PSE permitting prior proctor approval has been granted by the department. Prior approval is required to be obtained from the Bureau of EMS no less than 45 days prior to PSE date.



## **FUNDING ELIGIBILITY**

CERTIFICATION LEVEL	MEMBER TYPE	AGENCY TYPE	FUNDING ELIGIBILITY
CFR	Volunteer or Compensated	Voluntary (Not-For-Profit) Municipal Hospital Commercial (For-Profit)	Yes Yes Yes Yes
EMT	Volunteer or Compensated	Voluntary (Not-For-Profit) Municipal Hospital Commercial (For-Profit)	Yes Yes Yes Yes
AEMT / EMT-CC / Paramedic	Volunteer or Compensated	Voluntary (Not-For-Profit) Municipal Hospital Commercial (For-Profit)	Yes Yes Yes Yes

Please direct your questions about this Policy Statement to EMS Forms page under comments.

https://apps.health.ny.gov/pubpal/builder/EMSForms

## Issued and authorized by:

Ryan Greenberg, Director Bureau of Emergency Medical Services & Trauma Systems

# Policy Statement

Number: 23-08.B

Date: September 12, 2023

Supersedes/Updates:

23-08

## **Pilot Educational Programs**

#### I. PURPOSE

The purpose of this policy statement is to outline four new pilot educational programs to help increase recruitment and retention within the New York State EMS System.

#### II. POLICY

## A. General Information

- 1. Course approvals are required for pilot courses listed below and submissions should be made in the same manner a traditional course application would be submitted to the Bureau.
- 2. No other special enrollment is required at this time by a course sponsor or EMS agency who choose to participate in one of the pilot programs.
- 3. EMS Agencies who choose to participate in the Internship program will need to submit a simple framework of the internship program, such as what the 8-12 would entail. Submissions should be no longer than one page. Submissions can be submitted via the EMS Forms page. Please watch for updates to this policy statement or other communications should anything change as the programs progress.
- 4. A pilot program comment form has been added to the EMS Forms page to receive any questions or comments for the pilot programs. Please direct all questions to that form and NOT to individual bureau staff so we can centralize all questions and provide both direct responses as well as create a FAQ page in the future.

#### B. Pilot Courses & Programs

#### 1. Pilot EMT Academy Style Course

- a) Initiative: to train additional EMTs in shorter time period from traditional EMT course to help meet staffing demands for career and volunteer agencies providing EMS services.
- b) Program: NYS EMT course delivered in an academy style program which meets all the requirements and contents of the traditional EMT class but delivered in a 4–8 week period.
- c) Eligibility:
  - i. All approved EMT course sponsors will be permitted to teach one (1) pilot EMT academy program per calendar year.
  - ii. All pilot program courses must have prior approval of the department.
  - iii. FDNY is eligible to participate in this program.
- d) Class Size: Up to 40 students per class (all courses with over 40 students may bill at the normal funding reimbursement amounts for student 41 and above)
- e) Funding: \$1,275 per student up to 40 students



- i. Pilot EMT Academy courses will be approved for reimbursement of \$1275 for all students who successfully achieve NYS EMT certification.
- ii. No reimbursement will be provided for students who do not obtain NYS EMT certification.
- iii. This course is only eligible to those who have never held EMT certification prior.
- iv. Pilot funding is expected to cover all student expenses including textbooks, lab fees and other associated expenses unless otherwise approved by the department.

#### f) Application Deadlines

- i. Applications for 2023 academy classes will be accepted until September 1<sup>st</sup>, 2023. Courses can occur after that date, but applications must be submitted by that date.
- ii. Applications for any 2024 academy classes must be submitted by January 1st, 2024 for first 6 months of year and by July 1st for all second 6 months of the year. Course sponsors can choose to submit their academy class by January 1st, 2024 for any class in 2024 if they choose to.

#### 2. Pilot EMS Agency Community Internship Program

- a) Initiative: To attract new providers into the EMS profession through partnership with local EMS agencies.
- b) Program: Any licensed EMS agency may develop (or use already created material) an 8–12-hour internship program to help with recruitment with their agency. Agencies that develop and run an internship program for non-EMS agency members can offer this program to community members to help teach about EMS, introduce the potential candidate to the EMS field and have the candidate learn more about your agency. Community members who complete the 8–12-hour internship program with the agency is eligible for funding to take an EMT course after completion of the internship.

#### c) Eligibility:

- i. All approved licensed EMS agencies.
- ii. All pilot internship programs must have prior approval of the department in order for interns to receive funding. Only one approval is required annually.
- iii. FDNY is eligible to participate in this program.
- d) Class Size: Up to 15 interns, per agency, per calendar year
- e) Funding: EMS agencies would be able to sign the EMS voucher for interns that completed the EMS Agencies internship program.
  - i. Interns are eligible for traditional or academy style EMT Classes.
  - No reimbursement will be provided for students who do not obtain NYS EMT certification.
  - iii. No additional funding is available to the EMS Agency to host the internship program.



iv. All interns must have a letter from there EMS agency that they completed the internship program and submit that letter on the EMS Forms page prior to using the EMS voucher form to be eligible for funding.

## 3. Pilot BLS Intro to Paramedicine Program

- a) Initiative: To attract current BLS providers to gain additional knowledge about becoming a paramedic while completing EMT Refresher CME requirements.
- b) Program: This program is designed to provide an educational experience to those EMTs and AEMTs who are interested in becoming a paramedic. The program is geared to those who want to experience a sample intro paramedic program experience to help providers before they commit to a paramedic course. These programs will deliver all the required EMT CME Refresher hours, in some cases using alternative delivery models, while exposing EMT candidates to more advanced knowledge and skills then would have been taught in a traditional EMT Refresher program. The goal is to provide additional exposure, content, and experiences to EMTs to allow them to evaluate if they are ready to take the next step to becoming a Paramedic. These programs will be designed to be between 60-100 hours and be a mixture of classroom and clinical experiences.

## c) Eligibility:

- i. All approved paramedic course sponsors are permitted to submit one (1) BLS Intro to Paramedicine Program per calendar year.
- ii. Approvals may be limited to one paramedic course sponsor per REMSCO region on a first come first serve basis.
- iii. FDNY is eligible to participate in this program.
- iv. This course is only eligible to those who have never held paramedic certification prior.
- d) Class Size: Classes are required to have a minimum of 10 students unless otherwise approved by the department. Funding is eligible for up to 30 students per class.
- e) Funding: \$550 per student up to 30 students per class
  - i. Pilot Intro to Paramedic EMT Refresher program courses will be approved for reimbursement of \$550 for all students who successfully complete the program and use this course as the only funding for CME recertification program during this cycle.
  - ii. No reimbursement will be provided for students who do not complete the program.
  - iii. Students must hold an NYS EMT or AEMT certification during the program and are not eligible to sit for any NYS exam at the conclusion of the program. Course hours can be used towards BLS CME renewal.
  - iv. Note, students who participate in this pilot program are not eligible for CME recertification funding in addition to payment for this course.
  - v. Pilot funding is expected to cover all CME course content unless otherwise approved by the department. Additional fees for labs or textbooks may be charged if required but prior notice must be made on application for course approval.



### 4. Pilot Leadership Development Program

- a) Initiative: To provide leadership training and development for EMS leaders around NYS to further advance the EMS profession and aid in EMS system sustainability.
- b) Program: NYS in partnership with EMS Leadership Academy developed a two day leadership course for new EMS leaders. This program is to help develop the skills and needs of EMS leaders throughout NYS to learn how to communicate, innovate and advance the EMS profession.
- c) Eligibility:
  - i. All course sponsors will be permitted to teach up to two (2) leadership courses per year and specialty course sponsors will be permitted to teach up to three (3) EMS leadership courses per year. If a course sponsor is both, they cannot exceed 3 classes per year.
  - ii. All pilot program courses must have prior approval of the department and must follow the 16-hour NYS EMS Leadership course curriculum developed for this program.
  - iii. Course sponsors may add on an additional 4- or 8-hour recruitment and retention program if they choose, but it is not required.
  - iv. Course instruction materials will be made available to all instructors approved to instruct the course. To instruct the course, instructor candidates must have prior leadership experience, complete the course as a student and preferred to shadow another instructor prior to teaching independently. Instructors for this course do not have to be a CIC or CLI.
  - v. FDNY is eligible to participate in this program.
- d) Class Size: Classes are required to have a minimum of 10 students unless otherwise approved by the department. Funding is eligible for up to 30 students per class.
- e) Funding \$100 per student, limit of 30 students per class
  - Leadership program will be approved for reimbursement of \$100 per student up to 30 students per class for all students who successfully complete the full 16-hour course.
  - ii. No reimbursement will be provided for students who do not complete the entire program
  - iii. Pilot funding is expected to cover all student expenses including books, lab fees and other associated expenses unless otherwise approved by the department.
  - iv. Course sponsors may charge an additional fee for the 3<sup>rd</sup> day for recruitment and retention portion of the program.

## 5. Pilot Recruitment & Retention EMT Course Funding Opportunity

- a) Initiative: To assist in recruitment and retention and increase providers on ambulances.
- b) Program: The program would provide EMTs reimbursement who paid for their EMT training directly and then worked/volunteer consecutively for 12 months for a NYS licensed EMS Agency providing direct patient.
- c) Eligibility:



- i. EMS Providers must have taken the course from a NYS course sponsor and obtained their initial certification within the past 24 months.
- ii. Must be for initial certification as an EMT.
- iii. EMS Provider must work/volunteer for licensed EMS agency for a consecutive 12-month period providing direct patient care.
- iv. EMS Provider, EMS Agency and Course Sponsor is not eligible for funding if request to DOH for funding of training has already been made.
- v. Only the EMS Agency can submit for funding.
- d) Class Size: Up to 25 EMTs, per agency, per calendar year
- e) Funding: \$850 per student
  - v. No reimbursement will be provided for those EMTs who already have been paid for initial training.
  - vi. Documentation must be kept on record of EMS Agency showing the student paid directly for EMT training and records can be requested by the department at anytime.
  - vii. Funding is only for original EMT training.
  - viii. 12 month consecutive period to start any date after September 1st, 2022.
  - ix. Pilot program may end at any time.
  - x. EMTs can be volunteers or paid providers to qualify.

#### Issued and authorized by:

Ryan Greenberg, Director Bureau of Emergency Medical Services & Trauma Systems

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# **Program Agency Report** Big Lakes REMSCO September 20, 2023

Notices disseminated to EMS community via e-mail, Website and Facebook (training notices found below):

1. Updated WREMAC Medication Formulary and Equipment list (6/21/23)

2. Announcement National EMS Memorial and Weekend Of Honor Moving Honors (6/28/23)

3. Reminder of Agency EMS Portal Submission for credentialing 6/28/23)

Notice Mercy Hospital Linen Changes / Agency Equipment pick up (7/5/23)

Announcement 2023 Vital Signs Conference Information (7/10/23)

- 6. Announcement Mercy Hospital of Buffalo Road Blockage (7/6/23)
  7. Reminder of the National EMS Memorial and Weekend of Honor Moving Honors (7/10/23)
- 8. Paramedic Instructor Position Announcement ECC (7/13/2023)

- Draeger Ventilator Recall (7/14/23)
   Reminder of the National EMS Memorial and Weekend of Honor Moving Honors (7/17/23)
- 11. State EMS Council Salary/benefit Survey (7/30/23)
- 12. EMS Instructor Opportunity Erie 1 Boces (7/22/23
- 13. Reminder of the National EMS Memorial and Weekend of Honor Moving Honors (7/10/23)

14. EMS Nutrition Study (8/7/23)

15. NYS Bureau EMS Conference Specialist opportunity (8/11/23)

16. New York State Vital Signs Brochure (8/25/23)

- 17. Wyoming Erie EMS Council Awards Dinner (8/31/23)
- 18. Millard Filmore Suburban Parking Announcement / Construction (9/8/23)
- 19. Mercy Hospital of Buffalo Awards Nominations (9/11/23)
- Modernization of EMS Survey (9/14/23)
- 21. Updated Policy Statements from the NYS DOH (9/20/23)
- Training notices disseminated to EMS community via e-mail, Website and Facebook:
  - 1. EMT Class Batavia New York (7/11/23)
  - 2. EMT Class East Shelby (EMT Class East Shelby)
  - 3. EMS Officer training Cambria Volunteer Fire Company (7/12/23)
  - 4. Vital Signs Academy Week of July 17, 2023 (7/17/23)
  - 5. NCCC EMS Course Offerings Fall 2023 (7/19/23)
  - 6. Vital Signs Academy Week of July 24, 2023 (7/24/23)
  - 7. Pediatric Emergency Preparedness Seminar (7/27/23)
  - 8. Executive Chief Officer Course (8/3/23)
  - 9. Foundations of Medical Oversight Course (8/16/23)
  - 10. Introduction to EMS Officer Class Darien (8/28/2023)
  - 11. PHTLS Course Announcement Lewiston NY (9/5/23)
  - 12. Firefighter Health and Safety presentation announcement (9/18/23)
  - 13. Geriatric CME Class offering announcement (9/18/23)
- 2023 WREMAC Agency Credentialing and Portal There are still agencies who need to finish adding information to the portal. We have added a spot for Limited Lab Licenses for the portal. When entered the system will send reminders regarding renewal. As a reminder, when submitting skills within the portal agencies need to click on the submit button. Your Medical Directors have direct access to all of their agencies to review. On that note, it is the agencies medical directors determination regarding online/offline status for their providers. We have had a few agencies asking UBMD to place a provider

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# Program Agency Report Big Lakes REMSCO September 20, 2023

on either restriction or off-line. UBMD EMS is not the "Enforcement" Agency. We are here to assist your agency and help your agencies succeed.

• Electronic PCR and Data: Lots going on with the state regarding Electronic PCRs.

**ESO** -current NYS validations have been turned off statewide to allow charts to process, (basically hitting the reset button. This will not last forever and state validations will be turned back on when the charts are caught up.

On ESO – ESO clients should have received an email from ESO regarding UBMD's account. We have been granted an umbrella account with ESO to assist agencies with data integration and some of the hiccups with the pcr system. Although we have the umbrella account, each agency will need to grant us access in order for us to help you. This is not mandatory as it is your data and your responsibility. With that said when charts are not reaching the NYS System it is the agencies duty to find a corrective action and we are here to assist you with that.

Conversion from 3.4 to 3.5

Director wanted 25% less mandatory fields Data Team is currently at around 50% less. Moving to 3.5 ist of the year

- I-Gel Pilot Program: I-Gel pilot program is going strong and continuing to grow across the state.
- EMSC: Nothing to report
- HCS: We still have a few agencies with no one on the state HCS System. Just a reminder that HCS is open to ALL EMS Providers. Each agency should have an agency coordinator who can then onboard their members.
- New BEMS Policies: The BEMS released two policy updates
  - 1. 23.08.b Pilot Programs (added a 5<sup>th</sup> program with recruitment and retention)
  - 2. 23.09.b Update on Course Funding.
- MURU App: Reminder to agencies regarding ECMC when using the "call to action" button within the app it will connect you to Medical Control. There have been instances of agencies reporting a trauma through that button instead of calling the hotline. The trauma hotline number is located within the hospital information. The other change within the app is in regards to Kenmore Mercy Hospital, the phone number is now changed to 716-447-6122. This is the number which should be used for pre-arrival and medical control per Scott Then from Catholic Health.



# Program Agency Report Big Lakes REMSCO September 20, 2023

- BLSFR Vehicle Certifications: Our office has still been actively trying to help agencies out with their BLSFR renewals.
- 2023 Vital Signs Conference: Reminder of the Vital Signs Conference October 19<sup>th</sup> through the 22<sup>nd</sup>, 2023 in Syracuse, NY. Please be aware after the 29<sup>th</sup> of September the registration cost does increase. But I would strongly encourage providers and agency leaders to attend.
- Pre-Inspections UBMD EMS has been out and about performing Agency Pre-Inspections prior to the DOH. A few notes
  - o 02 Bottles are the agencies responsibility regardless of vendor contracts!
  - CLIA Licenses for Blood Glucose Monitoring is a must if your allowed to perform that skill.
  - o Policies
  - o Comprehensive Quality Assurance

Again, we are here to assist agencies and are more than willing to help but we can't do that if an agency doesn't accept the help.

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## New York State EMS Council Troy, NY September 13<sup>th</sup>, 2023

- Meeting called to order by Chair Mike McEvoy at 2:03 PM.
- Roll Call complete
- Pledge of Allegiance and moment of silence for 9/11
- Beth McGown, seconded by Teri Hamilton, to approve the meeting minutes of the previous meeting. Beth amends her motion to accept the minutes as amended by comments from Steve Cady and Mark Philippy.
- Chairperson's Report:
  - Related the by—Law's committee was paused over the summer due to the amount of work.
  - Boardable training to take place prior to the next meeting.
- 1<sup>st</sup> Vice Chair:
  - No report
- 2<sup>nd</sup> Vice Chair:
  - Has developed a document with the assistance of Teri Hamilton outlining the mission, etc. of committees.
  - o iGel project is ongoing and progressing moderately well. The biggest issue is data collection.
    - QA is ongoing at the agency level.
    - Will have data to present at the next meeting.
    - Opened nominations for the following positions:
      - Chairperson
      - 1<sup>st</sup> Vice Chair
      - 2<sup>nd</sup> Vice Chair
      - Nominations will be open until closed at the next meeting.
      - David Violante nominated Mike McEvoy for chairperson for next year.
      - Al Lewis would like to work on the nomination committee.
      - Teri Hamilton nominates David Violante for 1<sup>st</sup> Vice Chair.
      - Steve Kroll nominated Teri Hamilton for 2<sup>nd</sup> Vice Chair.
- BEMS Report:
  - See report from this morning's SEMAC meeting.
- Deputy Commissioner Morley:
  - O Nothing to report. Open for questions.
- SEMAC Report:
  - See notes from this morning's meetings.
  - Seconded motion to approve Collaborative Protocol Update. Roll call vote.
  - Seconded motion to approve the alternative medication formulary policy. Roll call vote. *Motion carries*.

 Seconded motion to eliminate the Paramedic Original PSE by July 2024. Motion carries.

#### Executive Committee:

- Chair McEvoy thanked for the 4 committees who developed proposed performance standards over the summer. Training and Education, Systems, Quality Metrics, and Safety together submitted 11 proposals.
- Training and Education:
  - Don Hudson gave a report from yesterday's meeting. See notes.

#### Finance Committee:

- Joint program between Finance and Training and Education achieved an increase in reimbursement for EMT and AEMT courses as well as an increase in PSE reimbursements.
- 3,831 responses have come in for the salary survey. Executive results have been posted in Boardable for members. 10% of the EMS providers in NYS responded. 37% related they plan to leave EMS in the next 5 years. Only 43% related they plan to make EMS a long career.
- Deputy Commissioner PHPC (Public Health Planning Council) Meeting Report:
  - Group is deeply concerned about ED overcrowding and its rollover into EMS.
     They are focusing on mental health and dental care which cause ED crowding.
     There was discussion about the strong need for integration with all healthcare facets for data integration.

#### Systems Committee:

- Chair Deavers gave a report on yesterday's meeting. See notes.
- Seconded motion to reverse the decision of the Wyoming Erie REMSCO and to grant the CON for the Town of Alden. Motion to table the seconded motion by Steve Cady, seconded by Don DuVall. Motion fails to table. Don DuVall moves to call the question, seconded by Dr. Rabrich. Motion passes. Roll call vote on original seconded motion. Motion defeated. 10-minute recess. Motion to table passes. The original seconded motion was tabled.
  - Roll call completed after recess. Quorum maintained.
  - Don DuVall makes a motion to take the seconded motion off the table, seconded by Mark Deavers. Motion defeated.
- Steve Cady makes a motion to table the seconded motion on the CON appeal for the Village of Alden. Seconded by Teri Hamilton. *Motion to table carries.*
- Seconded motion to request the DOH to provide all documents for a vote at least 7 calendar days prior to a meeting. Motion by David Violante is to refer this motion the Executive Committee for review and report. Seconded by Mark Deavers. *Motion carries*.

#### - Legislative Committee:

- Steve Kroll gave a report for Al Lewis on their meeting yesterday. See notes.
- Seconded motion for the Legislative Subcommittee to recommend that the SEMSCO authorize the Legislative Subcommittee to fine-tune the draft Policy Recommendations to the 2024-2025 NYS Executive Budget discussed at the 9/12

and 9/13 committee and NYS Council meetings and then immediately submit them to the BEMS Director to submit to the Governor's Budget Process.

## Safety Committee:

- Continuing to work on Policy 03-13 to move to regulation.
- Working with EMSC on pediatric de-escalation.
- Vehicle and Equipment regulations headed to public comment soon.

## Quality Metrics Report:

- O TAG is working on updating Policy Statements 12-02 and 12-03.
- Data elements to NEMSIS 3.5 were discussed.

#### EMS Innovation and Research Committee:

- O Jason Haag gave a report on the meeting from yesterday. See those notes.
- Seconded motion for SEMSCO to support Medicaid payment for treat in place and alternative destination. *Motion carries*.
- Seconded motion for SEMSCO/SEMAC State Guidance for framework for guidance on treat-in-place protocols and alternative destinations. *Motion to* move to Medical Standards for development.
- Seconded motion that a recommendation from this committee is made to SEMAC to approach the Public Health Council to assist in collaboratively developing NYS Standards to inter-facility critical care and air medical transportation. *Motion to move to Medical Standards for work with PHPC*.

### Diversity/Equity/Inclusion TAG:

 Survey is currently out. Looking for more responses to compile after the 10/1 closing date. Will report findings at the December meeting.

#### - EMSC:

No additional information not included in previous reports.

### Rural Health Taskforce:

- Ann Smith, Chair of the taskforce, gives a report on their current progress. Group
  is broken up covering 4 different areas. Their next meeting is tomorrow. They
  have a survey that is currently published.
- They plan to have recommendations to this committee prior to anything being finalized and published. They plan to have this done by December.

#### Old Business:

Chair McEvoy reported that previous motion for REMACs credentialing providers has not standing and related that the statutory authority for credentialing rests with the agencies, however, there is no guidance from this body for how this should happen. There will be a TAG formed to create this guidance. Chair McEvoy requests those interested to contact him who are from SEMAC and Systems. Discussion about this ensued.

#### New Business:

- O Discussion of scheduling of meetings, especially with this meeting being 1.5 hours past the end of the scheduled time.
- Meeting adjourned at 5:46 PM

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# New York State EMS Council State Emergency Medical Services Advisory Committee Troy, NY September 13<sup>th</sup>, 2023

- Meeting called to order by Chair Dr. Doynow at 11:33 AM.
- Pledge of Allegiance
- Moment of silence for Mr. Evans, the founding director of REMO.
- Minutes from May meetings were approved.
- Roll call completed.
- BEMS Staff Report:
  - Director Greenberg relates investigations and inspections are ongoing.
     Reminded all agencies that paperwork being submitted should be submitted electronically. Any paper sent by mail will be returned.
    - EMS agencies will have a self-assessment to complete prior to service inspections which will serve to foster good and productive conversations and to analyze data from around the State.
  - Operations one common item being found on inspections is improperly secured D-tanks. Please ensure they are secured correctly.
  - Administration please ensure grants (Program Agency and REMSCOs) are submitted with all required items so money can be spent, and grants can be paid.
  - Education Kevin Lynch has been added in the MARO region and is dealing with reciprocity and PSI issues. Also have hired two administrative support specialists. John MacMillan's position will be posted shortly. Rise in cost for PSI testing and PSI issues were reported on as in yesterday's Training and Education Committee meeting. See notes from that meeting.
  - O Data and Informatics NEMSIS Version 3.5 will be coming out soon.
  - STAC meeting is in two weeks.
  - EMSC will be meeting again in December. Working on some educational videos, etc. Also working on some pediatric stroke education. Also working on an ED PECC program. Pediatric centered classes are scheduled at Vital Signs in October in Syracuse.
  - Education Regulations it was the hope to have an emergency regulation packet ready to present to SEMSCO today, however they are not ready today. A short emergency SEMSCO meeting may be needed for this between now and this meeting.
  - O Vehicle and Equipment Regulations ready to go out for public comment.
  - Rural Health Ambulance Taskforce meets tomorrow. Survey from this committee is currently out.
  - New staff has been added and over the next 12 months there is a plan to have around 20 additional staff on board at BEMS.
- Medical Standards:
  - Dr. Marshall reported on this morning's meeting. See notes.

- Seconded motion for protocol changes log to the Collaborative Protocols. Roll call vote. *Motion carries*.
- Seconded motion on revised alternative medication formulary policy.
   Medication list will live in an appendix vs policy which would require frequent changes. Roll call vote. *Motion carries*.

## Training and Education:

- o Don Hudson gave a report on their committee meeting. See notes.
- Seconded motion to make a recommendation to SEMSCO to eliminate the paramedic PSE by July 2024. Discussion ensued. *Motion carries*.

### EMSC Report:

 Dr. Cooper related Director Greenberg touched on most points planned in the EMSC report. Opened floor for discussion regarding items reported.

#### Old Business:

 Chair McEvoy related that the motion previously made at the May meeting supporting regional credentialing of providers is inappropriate and credentialing falls with the agency only. Chairman McEvoy will be creating a workgroup to develop a template for provider credentialing for agencies to use.

## New Business:

- OMH representatives gave a presentation on Crisis Stabilization Centers which
  was also presented during yesterday's Systems Committee meeting. See notes.
  A robust discussion was had.
- Director Greenberg related the new funding policy and others are posted on the webpage.
- Dr. Dailey spoke about the importance of advising the Commissioner on the importance of EMS data becoming real data, versus flat data, in the patient's medical record at the hospital.
- Meeting adjourned at 126 PM.

New York State EMS Council Systems Sub-Committee (2<sup>nd</sup> Meeting) Troy, NY September 13<sup>3h</sup>, 2023

- Called to order by Chair Mark Deavers at 9:05 AM.
- Roll call completed.
- Motion by Jason Haag, seconded by Andrew Knoell to take the tabling of the Ossining and Scarsdale CON appeal off the table. Discussion ensued. *Motion carries*.
- Committee conflict of interest statement was read into the record. Jeff Call and Al Lewis
  declared conflicts of interest as the chair and member of UNYAN who an appellant in
  this appeal in question is. Jeff Call and Al Lewis will voluntarily recuse themselves from
  voting on this appeal.
- Jason Haag made a motion to table the Ossining and Scarsdale CON appeal to the December meetings due to not having time to review the 100s of pages of information in a timely manner. Seconded by Andrew Knoell. Roll call vote completed. *Motion carries*.
- Don Hudson brought up the point of discussion regarding an acceptable time frame for members to review CON materials prior to meetings. Much discussion ensued around this topic.
- Motion to adjourn by Andew Knoell, seconded by Don Hudson. Dr. Langsom make a comment that there was no motion or vote on a timeline for documents for committee review. Andrew Knoell rescided motion.
- Jeff Call made a motion to recommend to SEMSCO that all votable items are provided to committee members 7 calendar days prior to the meetings, or the item is moved to the next meeting. Seconded by Don Hudson. *Motion carries*.
- Meeting adjourned at 9:36 AM.

## New York State EMS Council Medical Standards Sub-Committee Troy, NY September 13<sup>th</sup>, 2023

- Meeting called to order by chair Dr. Marshall at 8:15 AM.
- Dr. Marshall relates there is a Systems meeting immediately following this meeting in this room.
- Old Business:
  - o None
- New Business:
  - The Collaborative group has added a protocol change log showing the proposed updates. Discussion around some small items ensued. Vote to approve proposed changes passes unanimously.
  - O Dr. Winslow presented the proposed updated to the Medication Formulary for Prehospital Drug Shortages Policy #13-04. He has been working with Mike and Gina from BEMS on this project. The document will be updated to have three columns: A – Current Medications, B – Approved Alternatives, C – Anything else available which would need SEMAC/SEMSCO approval. Motion to approve the document. Seconded. *Motion carries*.
  - Discussion of Policy #03-05 Mark 1 Kits. Change of these medications was done in the Collaborative Change Log.
- Meeting adjourned at 8:43 AM.

# New York State EMS Council EMS Innovations and Research Sub-Committee Troy, NY September 12<sup>th</sup>, 2023

- Meeting called to order by chair Jason Haag at 4:35 PM
- Roll call completed.
- Discussion of the end of the ET3 project:
  - Northwell's program will be ending December 31<sup>st</sup> per the CMS and CMMI directive due to lack or participation and lack of paid claims. Jonathan reports claims that were submitted showed less cost, however this cannot be validated due to too small of a data set. Northwell does want to continue treat-in-place and alternative destinations.
  - There are some efforts to CMS and other commercial payers to urge them to cover treat-in-place, alternative destinations, and telehealth.
  - O Director Greenberg relates he was alarmed that NASEMSO did not take a stand to urge CMS to keep ET3 going.
  - Only 2-3 agencies of the 230 enrolled submitted most of their claims.
  - Steve Kroll relates federal claims showed more than a \$500 savings per claim submitted.
  - O Jonathan mentioned having either State level, or regional level protocols/policy for alternative destinations and treat-in-place.
  - Kurt Krumperman made a motion that this committee recommends to SEMSCO to support Medicaid paying for treat-in-place and alternative destinations. Also, a motion for SEMAC/State guidance on treat-in-place protocols and alternative destinations. Seconded by Teri Hamilton. *Motions both carried.*
  - SEMSCO Chair McEvoy related a trend may have been noticed that it's possible that EMS may have had concern/perception that treat-in-place and telemedicine would have a downstream effect on an increase in calls for patients who could not get into specialists/Physicians/etc.
- Mount Sinai CP Survey discussion:
  - Director Greenberg relates BEMS would be willing to push the survey out if it would be helpful for the committee.
  - Steve Kroll relates perhaps NY should look at what other States have done vs local work done in NYS.
  - Mark Deavers relates looking at a larger data set and best practice would be best.
  - Steve Kroll relates NAEMT has released a national survey on CP and MIH.
- Infographic information and discussion for community paramedicine:
  - Include the concept of "patient centered care" in the documents.
  - Didn't see a clear reference to alternative destination/treat and release, and the roll EMS plays in getting patients to the right level of care at the right time.
  - O Move all nomenclature to Mobile Integrated Health.
  - Focus on allied healthcare professionals as well.

- Doug Sandbrook relates the importance of fostering partnerships with regional healthcare systems.
- Additional stakeholder to focus on is the payer. Possible infographic for them as well.
- Updates on current EMS research:
  - Northwell is doing a Pre-hospital disaster medicine research through Hofstra.
     Working on assisting with the Lights and Sirens project as well as customer service and response times.
- New business:
  - Doug Sandbrook brings up the topic that there needs to be standards and regulation for interfacility transfers, especially critical care transport.
    - Jon Washko relates Dr. Burkowitz is developing a framework in NYC for what a good critical care program looks like. This has a significant effect on reimbursement. A framework approach may be the best place to start.
    - Steve Kroll relates this would be an excellent opportunity to work with FIPIC. He does not believe EMS should be setting these standards, it should be a collaboration with the hospitals.
    - Steve Kroll makes a motion that a recommendation from this committee is made to SEMAC to approach the Public Health Council to assist in collaboratively developing NYS Standards to inter-facility critical care and air medical transportation.
- Meeting adjourned at 5:27 PM.

New York State EMS Council EMS Systems Sub-Committee Troy, NY September 12<sup>th</sup>, 2023

- Called to order by chair Mark Deavers at 12:00 PM.
- Roll call completed.
- Jeff call made a motion to move new business first. Seconded by Jason Haag. *Motion* carries.
- New Business:
  - Scarsdale and Ossining CON:
    - Recommendation from the ALJ comes as a single opinion for both.
    - Al Lewis makes a recommendation to table the appeal for application of expansion until the December meeting. Seconded by Andrew Knoell. Roll call vote. *Motion carries*.
    - Al Lewis makes a statement about not getting information on CON information sooner than 5 days or less prior to the meeting.
  - o Town of Alden:
    - Motion by Andrew Knoell to uphold the Wyoming-Erie REMSCO's decision to deny a permanent CON. Motion seconded. Roll call vote. Motion defeated.
    - Motion by Carla Simpson, seconded by Al Kim to overturn the decision of the Wyoming-Erie REMSCO. Much discussion ensued. Roll call vote. Motion carries.
  - O Village of Alden:
    - Motion by Carla Simpson, seconded by Al Lewis to overturn the decision of the Wyoming-Erie REMSCO. Much discussion ensued here as well. Roll call vote. *Motion carries*.

### Old Business:

- Trauma Triage Guidelines TAG:
  - Doug Sandbrook reports the TAG worked during the summer and that they developed education for the new Trauma Triage Guidelines. This is a blank template with information that can be shared and used for local needs.
- o 06-06 TAG:
  - A lot of work has been completed. Director Greenberg thanked everyone for their work on this and would like to have a meeting to discuss moving forward with this.
- Guest Speaker:
  - Alexa Cappola from OMH gave a presentation on Crisis Stabilization Centers. 22 of these centers will be developed across the State and be possible alternative destinations for mental health patients. Details on the program can be received by emailing <u>Crisis.Initiative@omh.ny.gov</u>.
- Meeting is adjourned at 1:40 PM.

# New York State EMS Council Legislative Sub-Committee Troy, NY September 12<sup>th</sup>, 2023

- Meeting called to order by chair Al Lewis at 10:45 AM.
- Roll call completed.
- Al Lewis introduced Steve Kroll who led the charge in authoring a policy on recommendations for the Governor's Executive Budget prior to the budget being written. The items for this coming year are:
  - The definition of EMS defining EMS as what we already do, not what is still in statute and regulation.
  - Establish a payment system through the Medicaid program for treat-in-place and alternative destinations.
  - Making EMS an essential service while outlining that government should be involved in EMS, but not taking it over.
  - Dr. Winslow related individual providers should support the current Essential
     Service legislation in progress right now.
  - Motion by Steve Kroll to take this document with its fine tuning and SEMSCO
    allowing the committee chair to forward to the Director and Commissioner for
    consideration for the budget. Seconded by Beth McGown. *Motion carries*.
- Director Greenberg thanked everyone for their help on these multiple projects. He also stated that as the move to improve regulation grows, the charge of the Legislative committee may change as well.
- Jeff Call is looking for more people to work on a group to work on a document titled "What Is EMS" to be used for legislators, etc.
- Chair Al Lewis relates the Direct Pay bill is now awaiting the Governor's signature. The fear is the bill may change to fair health vs. usual and customary.
- Meeting adjourned at 11:38 AM.

# New York State EMS Council Training and Education Sub-Committee Troy, NY September 12<sup>th</sup>, 2023

- Called to Order by Chair Don Hudson at 9:17 AM.
- Roll call completed.
- Staff Report:
  - O Still a few weeks behind on instructor cards
  - O Two temporary administrative staff have been added.
  - John MacMillan's position will be posted shortly.
  - New MARO staff member, Kevin, introduces himself. He will be working with PSI and focusing on reciprocity.
  - Gene Meyers reports on the CME program process. Numbers are high and they are 4-6 weeks behind and fully staffed.
  - A timeline has been added to the Education tab on the website to show ETA on cards, etc.
  - Drew Chesney relates the have a meeting scheduled next week with PSI next week to discuss current concerns including an unannounced \$3 increase per exam.
  - Regional Faculty program relaunch is going very well. There are currently about
     75 members confirmed across the State with an additional 15-20 coming.
  - Working on 4 academy pilot classes currently. There are currently instructor courses that will be going up on the Vital Signs Academy calendar shortly.
  - O Director Greenberg related they were hoping that today the Emergency Regulations for training and education would be going out today, however they are not yet. If these go out today, there may be an additional committee meeting tomorrow prior to SEMSCO. If these are not done by tomorrow, there may be a need for an emergency SEMSCO meeting prior to December.
  - Within the next 12-24 months and RFP will go out for testing services.
- Finance and Education and Training are continuing to work toward better funding. A
  policy statement for increased course funding will be coming out shortly with the
  effective dates noted.
- Megan Williams reported on progress for alternative funding streams for EMS Education.
   These cover full tuition for EMT and Paramedic. Will be posted on boardable today.
- NREMT will be sunsetting their PSE in 2024/2025. We will monitor the regulation changes and plan accordingly. Don Hudson does have two letters of support from Paramedic Program Directors and the NY Chapter of NAEMSP for changing the NYS Paramedic PSE. Motion by Megan Williams, seconded by Howard Huth, to send these letters of support to SEMSCO. Discussion: The letters did not come in as official correspondence to the Executive Secretary. Recommendation to have the letters forwarded to the Executive Secretary to be presented to this committee and the SEMSCO in December. Megan Williams retracts her motion. Howard Huth makes a

motion to support the end of the Paramedic PSE in 2024. Seconded by Megan Williams. *Motion carries.* 

- Discussion of the National Emergency Medical Services Education Standards- HazMat awareness. IS-5A vs. AWR-160 vs. others. There is a draft policy statement recommending two self-paced free courses to meeting the HAZWOPER standard 29 CFR1910.120(q)(6)(i) First Responded Awareness Level. Drew Chesney will out the draft document in the committee folder in Boardable today.
- Discussion of the eventual sunsetting of the AEMT-CC level of care. A presentation with data on current CMEs, etc. is posted on Boardable. Howard Huth mentions Policy Statements 17-07 which outlines all the work. Mike Masterton relates the big question is currently when will the CC to Paramedic bridge stop being offered.
- Meeting adjourned at 10:15 AM.